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# Blind Spot Report

BSR-2026-WDO · WAREHOUSE & DISTRIBUTION · SAMPLE

SAMPLE REPORT · FICTIONAL SITE, ILLUSTRATIVE DATA

| SITE | AREA | PERIOD | CAMERAS |
|---|---|---|---|
| Wholesale distribution centre, Flanders | Picking aisles, wrapper, 6 staging lanes | Mon 2 – Fri 6 Nov 2026<br>2 shifts, 06:00–22:00 | 5 existing IP cameras |

## 8 pallets missed their truck. 1 in 4 reached the dock in the last 30 minutes.

1,840 outbound pallets in five days. The WMS marks an order as picked 58 minutes before the last pallet is really at the door: that hour is the wrapper queue and the drive to the lane. On 3 trucks, 8 pallets stayed behind, each moment on video.

**OUTBOUND PALLETS**
1,840
368 a day over 6 staging lanes

**LATE STAGING**
24%
In the last 30 minutes before departure

**MISSED TRUCK**
8
Pallets left behind on 3 trucks

**SHARED AISLES**
214
Forklift and picker in one aisle at once

## When 1,840 pallets reached the staging lane

BEFORE THE TRUCK'S DEPARTURE



| | | | |
|---|---|---|---|
| More than 2 hours before | Ready and waiting, no rush at the door | 610 | 33% |
| 1 to 2 hours before | On time | 460 | 25% |
| 30 to 60 minutes before | Tight, loading has started | 313 | 17% |
| Last 30 minutes | Rushed, counted and wrapped at the door | 449 | 24% |
| After the truck left | Missed the truck | 8 | <1% |

## Your WMS versus the camera

LAST PALLET OF AN ORDER, AVERAGE

**WMS: PICKED**
16:40
When the last line of the order is scanned.

**MEASURED: AT THE DOOR**
17:38
When the last pallet is wrapped and in the staging lane.

**NOT IN THE WMS**
58 min
The wrapper queue and the drive to the lane. Where trucks are missed.

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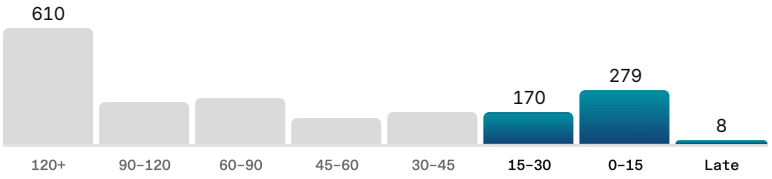
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## Staging and aisles

THIS WEEK

PALLETS REACHING THE LANE, MINUTES BEFORE DEPARTURE




279 pallets arrived in the last 15 minutes, 8 after the truck had left.

FORKLIFT AND PICKER IN ONE AISLE

| | |
|---|---|
| Aisle 1 | 14 |
| Aisle 2 | 22 |
| Aisle 3 | 71 |
| Aisle 4 | 58 |
| Aisle 5 | 27 |
| Aisle 6 | 22 |

Counted per aisle, never per person.

## Three findings

FINDING · WHAT TO TRY

01

### The last 30 minutes carry a quarter of the pallets.

Orders are picked in waves, and wrapping and staging all land at the end. On the worst days, pallets reach the lane after the truck has gone.

THIS WEEK 24% GOAL under 10%

TRY THIS

Release the last pick wave 30 minutes earlier for trucks that leave at 18:00.

YOU GAIN

**No missed pallets**, and a calmer dock.

02

### The wrapper is the queue nobody sees.

A picked pallet waits 22 minutes for the wrapper on average, 41 minutes between 16:00 and 18:00.

THIS WEEK 41 min at 16:00 GOAL under 10 min

TRY THIS

Put a second person on the wrapper from 16:00.

YOU GAIN

**About 30 minutes earlier** at the door.

03

### Forklifts and pickers meet most in aisles 3 and 4.

214 times a forklift and a picker were in the same aisle, 6 in 10 in aisles 3 and 4, where the fast movers are.

THIS WEEK 129 in aisles 3 and 4 GOAL under 40

TRY THIS

Replenish aisles 3 and 4 before 14:00, when picking is quieter.

YOU GAIN

**About 90 fewer shared aisles** a week.

## Four events to review first

EVERY EVENT WITH REPLAY

| WHEN | WHAT | WHERE | DETAIL | FOOTAGE |
|---|---|---|---|---|
| Thu 5 Nov · 18:04 | Truck left, pallets still in the lane | Lane 4 | 4 pallets | REPLAY |
| Wed 4 Nov · 16:45 | Queue at the wrapper | Wrapper | 9 pallets | REPLAY |
| Tue 3 Nov · 17:52 | Last pallet staged 8 min before departure | Lane 2 | 8 min | REPLAY |
| Mon 2 Nov · 15:10 | Forklift and picker in one aisle | Aisle 3 | 2 min | REPLAY |

WHAT THIS IS WORTH

### A conservative estimate

| | |
|---|---|
| Missed pallets per week | 8 |
| Cost of a second delivery per pallet (your figure) | €120 |
| Working weeks per year | 50 |
| Per year, before penalties | €48,000 |

YOUR OWN SITE

### Get this report for your own site.

One week on the cameras you already have, or one we add. Then a results session with our team.

Talk to our team

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